



**H2O so good!**

*Town of New Windsor*  
**New Water  
System  
Information**

Fall 2018

The Town of New Windsor is proud to announce that our new state-of-the-art water treatment plant and three wells will be going on line in fall of 2018. This will become the sole water source for the Town of New Windsor.

## Key Facts

The Town of New Windsor currently uses a variety of water sources, mainly the Catskill Aqueduct and Browns Pond. The Catskill Aqueduct is scheduled to go off-line for ten weeks on October 1 with several major shutdowns planned over the next several years.

**The new state-of-the-art water treatment plant and three wells will**

- 1) **Bring reliability and consistency to our water supply.**
- 2) Will guarantee New Windsor has full control over its water with no outside entity controlling our water rates or supply.
- 3) **Provide high quality water that meets and exceeds all water quality standards set forth by the state and federal government.**
- 4) Be capable of producing 6.4 Million Gallons a day at peak, which is more than double the current need in the town.

**For information & updates visit: [water.newwindsor-ny.gov](http://water.newwindsor-ny.gov)**

# Frequently Asked Questions

## What is this going to cost me as a taxpayer and resident of the water district?

There will be no increase to water rates as of a result of this new system. Going independent of the New York City water system will help save the town over \$2 million a year in water purchase fees, allowing the town to better control water costs in the future.

## Is the water safe to drink?

Absolutely, yes. The Town regularly independently tests all wells and they meet or exceed all water quality standards set forth by the state and federal government.

## I heard the water may be “hard” therefore tasting different and that I need a water softener?

Water from different sources does have different hardness levels. The same reason different bottled water brands may have different tastes is why different water sources may and many times do taste different. The new well sourced water will have more natural minerals, like those found in certain bottled waters that you would buy at the store. A water softener is not required, nor necessary.

## Companies are coming around saying I need to hire them to test my water?

Water quality is regularly tested by the towns operators and contract laboratories. Results of these tests are summarized in the annual water quality report and published on the towns website.

## Are we receiving water from the City of Newburgh or selling our water to other communities?

We are receiving no water in any way affiliated with the City of Newburgh. We have entered into an inter-municipal agreement with the Town of Newburgh to allow for water sharing during the shutdown of the Delaware and Catskill aqueduct.

**For information & updates visit: [water.newwindsor-ny.gov](http://water.newwindsor-ny.gov)**